

10-Minute Supervisor Trainings

Kentucky Soil and Water Conservation Commission

November 2019

POSITIVE PUBLIC RELATIONS

Conservation districts are an important part of each community in Kentucky and do really great things across the state. However, they often go unnoticed in many communities because they may not promote who they are or what they do. In this 10 minute training we are going to talk about some small things that you can do in your county to promote your districts in a positive way. We are also going to be asking questions to measure the success of what you are currently doing. "Positive Public Relations" are the key to each district's success in the future.

Local Government

- Fiscal Court or Local Government: Does the Judge and every magistrate know who you are and what you do? If you said no, then this is an essential starting point. A very common misconception that we often see is that local governments can't distinguish between districts, Farm Bureau, and Extension. Put together a very short packet of district information and HAND deliver it to each member. Better yet, invite a couple of members to each board meeting you have until you have met with them all. Developing a good relationship with local government is essential to the success of your district. If they see the good things you are doing they will be more willing to support you with any needs you may have and promote you in a positive light in the public eye. Every conservation district is funded from either a tax or local government, and it's vital that they know who you are.
- City Councils: A lot of conservation districts tend to overlook city government, but they
 are just as important. Citizens in cities pay taxes too and are often the first to
 scrutinize conservation entities due to lack of education about what the conservation
 district was initially charged to do. Forming a good relationship with city government
 can open many new doors and can aid in informing citizens about your importance.

Local Groups

Look into local groups that you can partner with. There are many entities in every community that can have the same goals as your district, including, but not limited to:

Extension	Stores and ag retailers	Feed stores
Veterinarians	Lenders	Plant stores
Local growers	Farmers markets	Cattleman's Association
Farm Bureau	Dairy Development	Pork Producers

Promotion

- Have someone "tech savvy" set up a Facebook page with good information and pictures and start sharing and connecting. You can reach 1000's of traditional and non-traditional customers. Websites are also a great idea. The key – keep it updated and post often.
- Have you tried a newsletter? A monthly or quarterly update on all types of programs can go a long way. Can't afford one? Ask to do an insert with Farm Service Agency or Extension.
- Publish news articles in the local paper about different topics or programs.
- Set up displays whenever you can and be present for community activities. Conservation is important to every single citizen in your county but most districts have the habit of only reaching out to the agricultural community. Now more than ever it's time to cover some of the urban area of your community. Set up at festivals, schools, chamber of commerce events, etc. Contact city hall and see if you can partner on events held in your town.
- Do you have a local TV or radio station in your town? How about asking for 5 minutes of radio time to talk about education, programs or other important topics? What about a "did you know" segment? A little bit of information can go a long way.
- Host at least 2 district sponsored public events each year
- Visit your schools and get to know teachers. Find out how you can support the school system or what programs they need.

Thinking Outside of the Box

I am sure you have heard that in order to grow you MUST think outside of the box and try new things. Start by answering these questions:

- Is participation in our programs increasing?
- Has our district had the same programs for 20 years?
- Is our district promoted adequately?
- Are we providing programs for urban residents?
- Do at least 50% of the public know who we are or what we do?
- Are we visible in the school system?

Now that you have identified some areas to grow in, it's time to gather ideas. There are many conservation districts that have websites, Facebook pages and newsletters that are available that will give you some ideas. Your field representative has a wealth of information about what other counties are doing and how to help. If the problem is funding – there are tons of ways to get more involved if your board is willing to spend some time and do the footwork.

WHAT YOU DO IS IMPORTANT – NEVER BE AFRAID TO SHOW THAT TO YOUR COMMUNITY!